

Electrolux Home Products, Inc.

Warranty Information – US, Puerto Rico & Canada

Revised on 2/24/2024

Frigidaire Garbage Disposals

LIMITED LIFETIME WARRANTY AGAINST FAILURE DUE TO CORROSION

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. Tracking is handled through the serial number affixed to the bottom of the disposer and/or on the power cord label.

You should record your model number and serial number on your receipt of delivery slip for your records. If you need warranty service, call us toll-free at 833-240-6224. Have serial number and receipt available for the technician. Warranty is non-transferable.

- WARRANTY: Frigidaire disposers are warranted when installed in the United States to be free
 from defects in workmanship and material during the warranty period. This warranty sets
 forth our overall warranty commitment. We will not assume, nor authorize any person to
 assume for us, any other liability in connection with the sale of our products. Warranty only
 valid for product sold through authorized dealers/retailers
- 2. LENGTH OF WARRANTY: 1/3 HP MODELS 5 years from date of delivery. 1/2 HP MODELS 6 years from date of delivery. 3/4 HP MODELS 10 years from date of delivery. 1 ½ HP MODELS 12 years from date of delivery. Models that fail to operate during its warranty period, will be repaired or replaced. This Warranty includes In-Home Warranty for Frigidaire models that fall into disrepair due to manufacturing defect. This warranty is limited to the original purchaser. Original sales receipt required.
- 3. DEFECTIVE DISPOSER: During the warranty period, a defective or inoperative disposer will be replaced by the company at no charge to the consumer/purchaser. Original sales receipt required. The warranty on the replacement will be limited to the unexpired term of the warranty on the original disposer.
- 4. CHANGE OF OWNERSHIP DISPOSER: Warranty remains in force for warranty period from date of delivery of disposer by the original retail customer. Warranty is non-transferable. Original sales receipt required.
- 5. MISUSE OF DISPOSER: This warranty does not apply to any disposer which is misused, altered, improperly installed or used for anything other than normal residential use. Additional conditions not covered by the warranty are as follows: Electrical connections due to improper installation; leaks at the sink flange, dishwasher inlet or discharge elbow; damage by installer such as excessive torquing of screwed connections; incorrect operation such as grinding nonfood waste; and jams.
- 6. HOW TO RECEIVE SERVICE: Contact our Customer Service department: Toll Free: (833-240-6224).
- 7. LIFETIME CORROSION WARRANTY: In addition to above warranty, any disposer that fails to operate because of corrosion will be replaced. This Lifetime Corrosion warranty is limited to the original purchaser. Original sales receipt is required.
- 8. MODEL NUMBER AND SERIAL NUMBER: The model number and serial number are located on the bottom serial plate of your disposer and/or the power cord tag. Always reference the model number and serial number when contacting customer service about any warranties on your disposer.
- 9. IMPLIED WARRANTIES: IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO WARRANTY PERIOD FROM THE DATE OF DELIVERY. Some states do not

- allow limitations on how long an implied warranty lasts, so therefore the above limitation may not apply to you.
- 10. CONSEQUENTIAL OR INCIDENTAL DAMAGES: THE COMPANY SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR ANY BREACH OF WARRANTY, EXPRESS OR IMPLIED. Some states do not allow the exclusion or limitation of the consequential or incidental damages, so therefore the above exclusion may not apply to you.
- 11. EXCLUSIVE REMEDY; CONSEQUENTIAL DAMAGES: The foregoing provisions state the exclusive remedy for any breach of warranty, express or implied, TO THE EXTENT PERMITTED BY LAW, THE COMPANY SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF WARRANTY, EXPRESS OR IMPLIED. Some states do not allow the exclusion or limitation of consequential or incidental damages, so therefore the above exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State

Examples of Garbage Disposers:



DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This warranty only applies in the USA, Puerto Rico and Canada. In the USA and Puerto Rico, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

USA & Puerto Rico 1-800-374-4432 Electrolux Home Products, Inc. 10200 David Taylor Drive Charlotte, NC 28262



Canada 1-800-265-8352 Electrolux Canada Corp. 5855 Terry Fox Way Mississauga, Ontario Canada L5V3E4