

Electrolux Home Products, Inc.

Warranty Information – US, Puerto Rico & Canada

Revised on 2/24/2024

Frigidaire Cooking

Includes: Ranges, Wall Ovens, Cooktops, Microwaves, Ventilation Hoods

Your appliance is covered by a one year limited warranty. For one year from your original date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

- 1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
- 2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
- 3. Rust on the interior or exterior of the unit.
- 4. Products purchased "as-is" are not covered by this warranty.
- 5. Food loss due to any refrigerator or freezer failures.
- 6. Products used in a commercial setting.
- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
- 13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

Examples of cooking appliances:

FCFE3062AS Range



GCW\$3067AF Wall Oven



GCCI3067AB Induction Cooktop



GMBS3068AF Microwave



FHWC3055LS Ventilation Hood



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If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

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USA & Puerto Rico

1-800-374-4432

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10200 David Taylor Drive

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Canada

1-800-265-8352

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5855 Terry Fox Way

Mississauga, Ontario

Frigidaire Dishwashers

Your appliance is covered by a one year limited warranty. For one year from your date of delivery, Electrolux will repair or replace any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used, and maintained in accordance with the provided instructions. The stainless tub and door liner of your appliance are covered by a lifetime limited warranty. During the lifetime of the appliance, Electrolux will provide a replacement stainless tub or door liner that fails to contain water due to a defect in materials or workmanship if the appliance is installed, used, and maintained in accordance with the provided instructions. In addition, the dishwasher racks and the electronic control module of your appliance are covered by a two through five year limited warranty. During the 2nd through 5th years from your original date of delivery, Electrolux will provide a replacement dishwasher rack or electronic control module for your appliance which has proven to be defective in materials or workmanship when such appliance is installed, used, and maintained in accordance with the provided instructions.

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- 6. Products used in commercial setting.
- 7. Service Calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 8. Service Calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not part of the appliance when it is shipped from the factory.
- 10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 11. Labor or in-home service costs during the additional limited warranty periods beyond the first year from your original date of delivery.
- 12. Pickup and delivery costs; your appliance is designed to be repaired in the home.
- 13. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 14. Damages to the finish of appliance or home incurred during transportation or installation, including but not limited to floors, cabinets, walls, etc.
- 15. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

Examples of Dishwashers:

FDPH4316AS Dishwasher



FFBD2420US Stainless Steel Dishwasher



FDSR4501AP Panel Ready Dishwasher



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Frigidaire Washing Machines

Your appliance is covered by a one year limited warranty. For one year from your original date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

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- 5. Products used in a commercial setting.
- 6. Service calls which DO NOT involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 7. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 8. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 9. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 10. Pickup and delivery costs; your appliance is designed to be repaired in the home.
- 11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 12. Damages to the finish of appliance or home incurred during transportation or installation, including but not limited to floors, cabinets, walls, etc.
- 13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

Examples of Washing Machines:

FFTW4120SW Washing Machine



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Mississauga, Ontario

Frigidaire Dryer

Your appliance is covered by a one year limited warranty. For one year from your original date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

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- 6. Service calls which DO NOT involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
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- 8. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
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Examples of Dryers:

FFRE4120SW Electric Dryer



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Frigidaire Laundry Center

For one year from your date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Warranty Periods

All parts — One year including labor. In addition, your appliance is covered by a one year, parts only, limited warranty. During the 2nd year from your original date of delivery, Electrolux will pay for parts needed for this appliance that have proven to be defective in materials or workmanship when your appliance is installed, used, and maintained in accordance with the provided instructions.

Inner wash tub (washer) — Functional life of the product (excluding labor)

Wash tub drive motor (washer), non-cosmetic defects — Ten years (excluding labor)

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- 10. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
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Examples of Laundry Centers

FLCG7522AW Laundry Center



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Frigidaire Air Conditioners and Dehumidifiers

Your appliance is covered by a limited one-year warranty for functional repairs only. For one year from your original date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions. After one year from your original date of delivery, the consumer will be responsible for diagnostic, labor and parts costs as well as any removal, transportation and reinstallation expenses which are incurred during service on components.

Exclusions

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- 14. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
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- 20. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 21. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 22. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 23. Damages to the finish of appliance or home incurred during transportation or installation, including but not limited to floors, cabinets, walls, etc.
- 24. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

Examples of Air Conditoners and Dehumidifiers:

FHWW184WE2 Window Air Conditioner



FHPC082AC1 Portable Room Air Conditioner



FFAD5034W1 Dehimidifier



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Frigidaire Refrigerators and Freezers

Includes: French Door Refrigerators, Side by Side Refrigerators, Top Freezer Refrigerators, Bottom Freezer Refrigerators, Compact Refrigerators and Wine Refrigerators, Upright Freezers, Chest Freezers

Does not include: Single Door Refrigerators and Freezers, Retro Mini Fridges

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Examples of Refrigerators (does not include Single Door Refrigerator or Freezer):

FRFS2823AS French
Door Refrigerator



FRSS2623AS Side-by-Side Refrigerator



FFPS3133UM Compact Refrigerator



FFUE2024AN Upright Freezer



FFCL1542AW Chest Freezer



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Frigidaire Single Door Refrigerators and Single Door Freezers

Your appliance is covered by a two-year limited warranty. For two years from your date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

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- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
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Example of Single Door Refrigerator and Freezer:

FPFU19F8WF Single
Door Freezer
Door Refrigerator

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If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This warranty only applies in the USA, Puerto Rico and Canada. In the USA and Puerto Rico, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

USA & Puerto Rico 1-800-374-4432 Electrolux Home Products, Inc. 10200 David Taylor Drive Charlotte, NC 28262



Canada

1-800-265-8352

Electrolux Canada Corp.

5855 Terry Fox Way

Mississauga, Ontario

Frigidaire Garbage Disposals

LIMITED LIFETIME WARRANTY AGAINST FAILURE DUE TO CORROSION

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. Tracking is handled through the serial number affixed to the bottom of the disposer and/or on the power cord label.

You should record your model number and serial number on your receipt of delivery slip for your records. If you need warranty service, call us toll-free at 833-240-6224. Have serial number and receipt available for the technician. Warranty is non-transferable.

- WARRANTY: Frigidaire disposers are warranted when installed in the United States to be free
 from defects in workmanship and material during the warranty period. This warranty sets
 forth our overall warranty commitment. We will not assume, nor authorize any person to
 assume for us, any other liability in connection with the sale of our products. Warranty only
 valid for product sold through authorized dealers/retailers
- 2. LENGTH OF WARRANTY: 1/3 HP MODELS 5 years from date of delivery. 1/2 HP MODELS 6 years from date of delivery. 3/4 HP MODELS 10 years from date of delivery. 1 ½ HP MODELS 12 years from date of delivery. Models that fail to operate during its warranty period, will be repaired or replaced. This Warranty includes In-Home Warranty for Frigidaire models that fall into disrepair due to manufacturing defect. This warranty is limited to the original purchaser. Original sales receipt required.
- 3. DEFECTIVE DISPOSER: During the warranty period, a defective or inoperative disposer will be replaced by the company at no charge to the consumer/purchaser. Original sales receipt required. The warranty on the replacement will be limited to the unexpired term of the warranty on the original disposer.
- 4. CHANGE OF OWNERSHIP DISPOSER: Warranty remains in force for warranty period from date of delivery of disposer by the original retail customer. Warranty is non-transferable. Original sales receipt required.
- 5. MISUSE OF DISPOSER: This warranty does not apply to any disposer which is misused, altered, improperly installed or used for anything other than normal residential use. Additional conditions not covered by the warranty are as follows: Electrical connections due to improper installation; leaks at the sink flange, dishwasher inlet or discharge elbow; damage by installer such as excessive torquing of screwed connections; incorrect operation such as grinding nonfood waste; and jams.
- 6. HOW TO RECEIVE SERVICE: Contact our Customer Service department: Toll Free: (833-240-6224).
- 7. LIFETIME CORROSION WARRANTY: In addition to above warranty, any disposer that fails to operate because of corrosion will be replaced. This Lifetime Corrosion warranty is limited to the original purchaser. Original sales receipt is required.
- 8. MODEL NUMBER AND SERIAL NUMBER: The model number and serial number are located on the bottom serial plate of your disposer and/or the power cord tag. Always reference the model number and serial number when contacting customer service about any warranties on your disposer.
- 9. IMPLIED WARRANTIES: IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO WARRANTY PERIOD FROM THE DATE OF DELIVERY. Some states do not

- allow limitations on how long an implied warranty lasts, so therefore the above limitation may not apply to you.
- 10. CONSEQUENTIAL OR INCIDENTAL DAMAGES: THE COMPANY SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR ANY BREACH OF WARRANTY, EXPRESS OR IMPLIED. Some states do not allow the exclusion or limitation of the consequential or incidental damages, so therefore the above exclusion may not apply to you.
- 11. EXCLUSIVE REMEDY; CONSEQUENTIAL DAMAGES: The foregoing provisions state the exclusive remedy for any breach of warranty, express or implied, TO THE EXTENT PERMITTED BY LAW, THE COMPANY SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF WARRANTY, EXPRESS OR IMPLIED. Some states do not allow the exclusion or limitation of consequential or incidental damages, so therefore the above exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State

Examples of Garbage Disposers:



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Frigidaire Small Desk Appliances

Includes: Espresso Makers, Air Fryers, Ice Makers

Does not include: Retro Mini Fridges

Your appliance is covered by a one year limited warranty. For one year from your date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

- 1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
- 2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
- 3. Rust on the interior or exterior of the unit.
- 4. Products purchased "as-is" are not covered by this warranty.
- 5. Food loss due to any refrigerator or freezer failures.
- 6. Products used in a commercial setting.
- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 12. Damages to the finish of appliance or home incurred during transportation or installation, including but not limited to floors, cabinets, walls, etc.
- 13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

Examples of Small Desk Appliances:

FREM100SS Steam
Espresso Maker



FRCO100B 5-in-1 Air Dryer Combo Oven



EFIC117-SS Countertop Ice Maker



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Frigidaire Retro Mini Fridges

Your appliance is covered by a 90-day limited warranty. For 90-days from your date of delivery, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

- 1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
- 2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
- 3. Rust on the interior or exterior of the unit.
- 4. Products purchased "as-is" are not covered by this warranty.
- 5. Food loss due to any refrigerator or freezer failures.
- 6. Products used in a commercial setting.
- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 12. Damages to the finish of appliance or home incurred during transportation or installation, including but not limited to floors, cabinets, walls, etc.
- 13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

Examples of Retro Mini Fridges:

EFMIS129-RED Retro Mini Fridge



EFMIS129-BLACK Retro Mini Fridge



EFMIS129-BLUE Retro Mini Fridge



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